

CareAlign[®] Connect

Simple. Secure. Scalable.

CareAlign[®] Connect ICA's Direct messaging solution, provides a simple, secure, scalable way to send protected health information directly to known, trusted recipients. Physicians, hospitals, labs, pharmacies, patients and others in the provider community can exchange results, reports, and other clinical data over a secure network. CareAlign Connect also supports the ability for providers to send and receive messages through their own Direct-enabled EHRs.

CareAlign Connect assists organizations in meeting the Meaningful Use Stage 2 requirement for transitions of care, patient access, visit summaries, secure messages, education resources, summaries of care, and immunizations.

CareAlign Connect was one of the first Direct HISP solutions to achieve full accreditation with the Direct Trusted Agent Accreditation Program (DTAAP) for Registration Authority (RA), Certificate Authority (CA) and Health Information Service Provider (HISP) from DirectTrust.org and the Electronic Healthcare Network Accreditation Commission (EHNAC).

ICA's CareAlign[®] interoperability platform is powering the direct messaging solution and enabling clients to share patient information in their EHR systems – whether a Cerner, Epic, MEDITECH or other EHR – to provide support for transitions of care.

Trusted, Accredited HISP

ICA has been delivering Direct services since July 2012 and is one of the most experienced, trusted providers in the market – working with more than 800 facilities with over 14,000 users with access to Direct.



Our national HISP:

- Includes Direct integration services to existing EHRs
- Includes the core HISP services, as well as full portal access for providers who may not have a Direct-enabled EHR or have no EHR
- Delivers bi-directional XDR exchange
- Offers an online web-based registration portal to ease our clients' administrative burden in issuing Direct addresses
- Supports customizable HISP domains



ICA Connects

CareAlign Connect improves communication during transitions of care, helps fill gaps-in-care for both preventive care and chronic disease care, and improves the completeness of individual patient information at point-of-care; all resulting in better patient outcomes and lower costs.



As patients see a growing universe of providers within their lifetimes, communication increasingly becomes the essential element of effective care delivery.

"With ICA's Direct I email all the people involved with a patient in our Care Transitions Program. If they are going to a rehab center, I email them to let them know the patient is coming, then they let me know they are seeing the patient and when the patient is ready for discharge. That helps with discharge planning. We also have the Area Agency on Aging and I let them know which patients need their services and which patients have gone to another care setting."

Paul Smith

Care Transitions Liaison – Erlanger Health System

"CareAlign Connect Direct messaging works like a well-oiled machine – now we easily and quickly communicate back and forth. When a patient comes in, it is really important to get information from the hospital about the patients who fit our profile – who need our program. It is important that our care coaches receive the information in time to see the patient while they are in the hospital. Using Direct has simplified the process of getting us real-time information on the patient – anywhere our caregivers are; getting information on the desktop or tablet when they are out seeing patients speeds up the process."

Thomas Preston, Assistant Director

Southeast Tennessee Area Agency on Aging & Disability

"We have high-risk patients and it is really important that ER doctors have vital information if one of our patients presents...we want them to know if they have allergies or conditions that might influence how that ER doctor treats the patient. It is important to be able to share data outside our organization so they can provide the best care. We also get information back from the provider network so we know the treatment and follow-up our patients need."

Jill White, PMP

Shared Services Manager — Galen Medical Group

Contact us for a demo.

info@ica-carealign.com

CareAlign
Connect